



Licensed by IQCS Certification
CQI|IRCA ATP (Ref: 01180136)

Platinum City, G/13/03, Site No: 02, Next to CMTI, HMT Road, Yeshwanthpur Post, Bangalore - 560 022, INDIA.

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CIN No. U74140KA2003PTC031851

**QUALITY MANAGEMENT SYSTEMS
AUDIT / LEAD AUDITOR – A18126
ISO 9000: 2015 Lead Auditor Course - 5 days**

IQC is an affiliate of IQCS Certification, Malaysia with Accredited Auditor Training Organization License number – **01180136**, for conducting IRCA approved lead auditor training courses for Quality, Environmental and Health & Safety Management Systems in INDIA & Middle East.

Overview of Lead Auditor Course:

- This course meets the International Register of Certificated Auditors Criteria, IRCA/9153
- To provide students with the knowledge and skills required to perform first, second and third-party audits of quality management systems against ISO 9001, in accordance with ISO 19011 and ISO/IEC 17021, as applicable.
- Students who complete this IRCA Certified QMS Auditor/Lead Auditor Training course successfully (within the three years prior to making an application to become a certificated auditor) will satisfy the training requirements for initial certification as an IRCA QMS auditor.

Who should attend?

- Delegates with some understanding of the content, application, development and implementation of the ISO 9001 series of standards and who wish to subsequently practice as a QMS auditor.
- Management Representatives, internal auditors, 2nd party & 3rd party auditors who are responsible to provide "value added" QMS audit to enable Continual Improvement.

Learning Objectives:

KNOWLEDGE

- Explain the purpose of a quality management system, of quality management systems standards, of management system audit, of third-party certification and the business benefits of improved performance of the quality management system.
- Explain the role and responsibilities of an auditor to plan, conduct, report and follow-up a quality management system audit accordance with ISO 19011, and ISO/IEC 17021, as applicable.



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SKILLS

- Plan, conduct, report and follow-up an audit of a quality management system to establish conformity (or otherwise) with ISO 9001 and in accordance with ISO 19011, and ISO/IEC 17021, as applicable.

Course Contents:

KNOWLEDGE:

- Explain the purpose of a quality management system and the business benefits of improving quality management system performances.
- Explain the ISO 9001, PDCA cycle and QMS requirements.
- Explain the purpose of, and differences between, a first-party, second-party and third-party certification audit of management systems, including the role of the QMS Auditor in evaluating an organization's ability to meet the customer, statutory and regulatory requirements applicable to the products and services, and the organization's own requirements.
- Explain the benefits of third-party accredited certification of quality management systems for organizations and stakeholders.
- Explain the role of an auditor to plan, conduct, report and follow-up a quality management system audit in accordance with ISO 19011 (and ISO/IEC 17021 as applicable).

SKILLS (PRACTISED THROUGH TASKS IN SIMULATED, AUDIT SITUATIONS)

- Skills are to be practiced and tested through tasks and in real, or simulated, audit situations.
- Planning the audit
- Conducting the audit
- Auditing quality management system requirements
- Generating audit findings □ Reporting the audit
- Following up the audit

Course Criteria (Pre-requisite)

Students are expected to have the following prior knowledge:

MANAGEMENT SYSTEM

- The Plan, Do, Check, Act (PDCA) cycle
- The core elements of a management system and the interrelationship between top management responsibility, policy, objectives, planning, implementation, measurement, review and continuous improvement.



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QUALITY MANAGEMENT

- The fundamental concepts and the seven quality management principles (see ISO 9000) namely customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making and relationship management.

COURSE TUTORS

- IRCA Reg. Lead Auditor / Auditor and approved Lead Tutors / Tutors who are highly qualified and professional graduates, experience in the field of QA, Environmental, OHS and familiar with local environment.

Summary of course features

- IRCA (UK) approved course
- "Accelerated learning approach" with stimulating and enriching workshops/case-studies activities
- "work-shop based training" with comprehensive course notes and industrial examples
- Risk-based thinking, PDCA and the process approach
- A focus on the more important ("high-risk") processes and their output
- Examination based training, award of IRCA certificate of successful completion and attendance



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COURSE REGISTRATION FORM

Duration : **Five Days ()**
Timing : **8.30 AM to 6.00 PM**
Course Fee :
Place and Venue :

Payment Terms : Along with the below registration form as a token of confirmation, Payment shall be made through Cheque/DD in favour of "Integrated Quality Certification Pvt. Ltd", payable at Bangalore. Service tax @ 18% as per Govt of India norms to be paid. INITIAL ADVANCE OF RS. _____ TO BE PAID ALONG WITH THE REGISTRATION FORM FOR THE CONFIRMATION.

Course Tutors : IRCA Registered Lead Auditors and qualified Tutors, who are qualified engineering graduates with audit and consulting experience in various industry sectors and familiar with local industry culture and environment.

FOR RESERVATION PLEASE COMPLETE THE DETAILS BELOW AND EMAIL IDs AS INDICATED BELOW.

REGISTRATION DETAILS

Contact Person: _____

Company Name: _____

Telephone: _____ Fax: _____ E-mail: _____

Sr. No.	Name of Participant	Designation	Cheque/DD #

Please contact for further information:

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